

FLAGSHIP

OMB100

OWN YOUR SUCCESS

On the publication of Insider's annual OMB100 list, ranking the best-performing owner-managed businesses using a combination of turnover and profits, we look at inspiring stories from some of the businesses leading the pack

NORTON GROUP

(CDS Superstores/The Range)

1 Taking the number one spot on our OMB100, Norton Group is also the only company to make the ranking with a turnover exceeding £1bn. It is the parent company of the popular chain of home, leisure and garden superstores The Range, founded in 1989 by Chris Dawson.

Dawson still owns and serves as chairman for The Range 36 years later, having grown it from humble beginnings as an open-air market trader in Plymouth after leaving school with no qualifications.

Dawson opened his first physical retail store, CDS Superstores, in 1989 at Sugar Mill Business Park in Plymouth. CDS Superstores remains the ownership trading name for The Range stores.

The business was rebranded The Range as Dawson expanded into Plymouth and beyond in the early 1990s, with further store openings in the South West, and in the 2000s it became the fastest-growing retailer in the UK.

It currently has more than 12,000 employees, and Alex Simpkin, who has spent over 20 years in the company – including time as head of supply chain and chief operating officer – serves as chief executive.

In April The Range celebrated a significant milestone of opening 30 new-format superstores since January across the UK and Republic of Ireland, following its acquisition of Homebase in November 2024. The acquisition also saved 1,000 Homebase jobs.

Speaking about the milestone, Simpkin said: "We're so proud to celebrate the opening of 30 new-format superstores. The expansion marks a significant milestone in our journey and allows us to offer an even more exciting shopping experience to our



customers, with a wider selection of home improvement, gardening and kitchen products available under one roof at convenient locations across the UK and Republic of Ireland.

LUSH

4 Cosmetics brand Lush was launched in Poole, Dorset, in 1995 by six co-founders – Mo Constantine, Mark Constantine (who today leads the business as chief executive), Liz Bennett, Rowena Bird and Paul Greeves – after the demise of a previous mail-order business by the name of Cosmetics to Go.

This year, the retailer – which has 869 shops, 666 in group subsidiaries – said it is exploring a new first for the business in the form of a potential Lush hotel with a British partner. The move comes as the business reported widened pre-tax losses for the year ended 30 June 2024, rising from £28.1m to £42.6m.

It said increasing its staff pay, in line with the real living wage increases and other

market increases, and the focus on brand and marketing initiatives to build sales for the future, caused the "slight widening of the losses".

The company added statutory adjustments to property investments and leases (write-backs to profit & loss in FY23 then write-offs again in FY24) cause the "exaggerated year-on-year movements".

Finance director Kim Coles said: "The world is changing so quickly around us that many things have already moved on since we filed our FY24 accounts on 31 March. We are trading in an unpredictable environment and focusing on keeping flexible and resilient as we navigate ever-changing, sometimes volatile, environments.

"We remain optimistic that the growth we are now experiencing is sustainable as we focus on new products, sales initiatives and operating efficiencies. We will continue to create spaces and experiences that feel like shelters from the drama of the outside world and threat of tax hikes and tariffs. As ever at Lush, all are welcome, always."

How Owner-Managed Businesses can navigate the complexities of FRS 102

The UK's financial reporting landscape is undergoing a significant change, and owner-managed businesses need to be alert to the implications. Updates to Financial Reporting Standard (FRS) 102 will come into force for accounting periods beginning on or after 1 January 2026.

The update aims to align the UK's reporting framework more closely with international standards. The revisions will affect how businesses account for leases, recognise revenue, and handle tax implications, meaning directors must act now to ensure they understand the implications on their financials and key stakeholders are well informed.

Lease Accounting: On-Balance Sheet Impact

One of the most material changes is to lease accounting. Currently, operating leases can remain off the balance sheet, but that will no longer be the case. From 2026, nearly all leases, with the exception of certain short-term or low-value leases, will need to be accounted for on the balance sheet. This will mean recording a 'right-of-use' asset and a corresponding lease liability, which will directly affect reported assets, liabilities, and gearing ratios.

The implications extend far beyond the accounts. Businesses with bank covenants based on financial ratios will need to review their terms and engage with lenders to ensure any changes are properly communicated and understood. The impact on budgeting, cash flow forecasting, and performance measures could be significant, especially in sectors like retail, manufacturing, and logistics, where leasing is commonplace.

Revenue Recognition: A New Five-Step Model

The new FRS 102 also introduces a five-step model for revenue recognition, replacing the simpler risk-and-reward approach previously used. Now, businesses must identify performance obligations in a contract, determine the transaction price, and recognise revenue as those obligations are satisfied.

This change will particularly affect businesses that deliver goods or services over time, operate under complex contracts, or offer bundled services. Construction firms, professional services, and tech companies will need to review contracts and possibly amend their accounting policies.

Importantly, the timing of revenue recognition may shift. In some cases, this could either accelerate income or defer it, affecting reported profits and dividend policies, for example.

Tax Implications: What You Recognise Affects What You Owe

Changes in lease accounting and revenue recognition also may have implications for tax.

For example, bringing leases onto the balance sheet could affect capital allowance claims and deferred tax positions. Similarly, revenue recognised earlier or later than before could lead to mismatches between accounting income and taxable profits. This has the potential to increase tax liabilities in certain periods unless proactively managed.

Therefore, owner-managed businesses need to engage with their tax advisers early on to assess how the changes might affect tax payments, R&D claims, and other tax reliefs. It will also be important to ensure that tax treatments are properly communicated to HMRC.

A Strategic Opportunity

While compliance is the priority, these changes also present an opportunity.

They offer a chance to modernise systems, streamline internal reporting, and build closer alignment between finance, operations, and tax functions.

Management can also use this transition to refresh conversations with key stakeholders such as lenders and shareholders, ensuring that everyone understands the reasons behind changes in reported figures and the underlying performance of the business.

What Next? Practical Steps to Prepare

For owner-managed businesses, the journey to 2026 starts now. Here are five practical steps to help navigate the journey:

- Conduct a financial impact assessment to identify key leases, revenue streams, and contractual arrangements affected by the changes.
- Engage with software providers to ensure your accounting system can handle new reporting requirements.
- Train your finance and sales team on the new rules, particularly those responsible for preparing and reviewing management accounts and negotiating contracts.
- Update stakeholders, including auditors, banks, and investors, on the potential impact to ensure there are no surprises.
- Speak to your advisors early. Expert guidance will be essential for tax planning, system implementation, or covenant renegotiation.

Final Thoughts

The updated FRS 102 framework may seem daunting, but with proactive planning, owner-managed businesses can navigate the changes and find new value in greater transparency and modernised practices. Understanding these changes is not just a compliance exercise, it's about protecting your business for the future.

Now is the time to seek advice. At Bishop Fleming, we help owner-managed businesses plan, adapt, and stay ahead of regulatory change, ensuring you're ready for 2026 and beyond.

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www.bishopfleming.co.uk/form/contact-us
www.bishopfleming.co.uk/markets/owner-managed-businesses



GREEN BRITAIN GROUP

5 Led by founder Dale Vince, Green Britain is a group of companies with an interest in fighting the climate crisis by bringing about a new way of doing things in industries with the largest carbon footprint: energy, transport and food.

Vince founded Ecotricity, the green energy company which can be considered Green Britain's keystone business, in 1995. The story of that first windmill built in a field near Stroud is well known and has become somewhat of a founding myth for the group, as well as representing its *modus operandi* of green innovation within industry.

Today, Green Britain Group oversees multiple businesses including Ecotricity, National League football club Forest Green Rovers, Skydiamond – the world's most sustainable diamond producer – and Ecotalk.

Vince is also a figure of the political world, often appearing in national news for his outspoken views on climate and the Labour Party, of which he is a donor.

RYGOR GROUP

10 Based in Westbury, Wiltshire, Rygor Auto started out in the 1960s as a family haulage business in the Mendips, before becoming an authorised Mercedes-Benz

repairer in the '80s and a full dealer shortly after. In 2008, a management buyout (MBO) saw Tim Stacey, Paul Reed and Graham Drake acquire the group from the Rygor family.

Some 14 years later, in November 2022, the group underwent another management buyout, this time led by John Keogh, a former sales director at the company; and Rish Channa, previously head of truck sales.

After the MBO, Keogh became managing director of the business, with Channa becoming commercial director – positions in which they both remain today.

Speaking about the MBO at the time, Keogh said: "As you can imagine, this is an extremely exciting time for us and the future of Rygor Group Ltd.

"We love the Rygor business and both Rish and I have been working within it for more than a decade.

"Being able to say that we are now joint owners of the company is a really special moment for us."

Today, Rygor consists of Rygor Auto, Rygor Apex, Rygor Plant, Rygor Service Solutions and Rygor Land Systems.

According to latest figures it has circa 550 employees across the region, and is seeing a turnover of more than £320m and a pre-tax-profit of £3m.

THATCHERS

20 Renowned cider maker Thatchers is a fourth-generation business established in 1904 and operating, as it has for the last 120 years, from the family farm in the heart of Somerset.

The business is best known for its cider brands including Thatchers Gold and Thatchers Haze. These are sold throughout the UK in both the on and off-trade channels, as well as in 34 countries around the world.

Today, Thatchers is led by Martin Thatcher, who took over the family business in 1992. Under his stewardship the business has seen impressive growth.

For the year to 31 August 2024, Thatchers Cider Company Ltd recorded turnover of £203.9m.

Thatcher said: "Last year, as we marked 120 years of crafting premium cider at Myrtle Farm, we achieved record market share, increased turnover, and led in innovation. Thatchers Gold and Haze continued to grow, while Thatchers Zero became the UK's fastest-selling low/no apple cider.

"This success was driven by award-winning marketing and continued investment in quality, production, sustainability, our brands and our people. As we look ahead, we continue to invest in quality, innovation



Martin Thatcher with fifth-generation cider makers Eleanor and Peter

and sustainability, exemplified in our latest launch, Thatchers Juicy Apple, a cider powered by sunshine which is as good for the environment as it tastes in the glass."

Thatcher said despite this "strong performance", the business was not immune to economic challenges.

SEASALT

30 Founded by Don Chadwick in Cornwall four decades ago, Seasalt began life as General Clothing Stores, selling traditional workwear to local farmers and fishermen. Later on, Chadwick's sons Neil, Leigh and David decided to create a clothing brand and design their own collections, leading to the Seasalt brand.

Today it is one of the largest employers in Cornwall, and is still in the ownership of the Chadwick family.

In its latest yearly report, published in August 2024, it reported an impressive performance seeing a rise in revenue and operating profit. It said it had an "excellent" year, despite facing "ongoing external challenges and economic uncertainty".



Chief executive Paul Hayes said: "Sales have been very strong throughout the trading period in review. We're delighted to build on the ongoing success of recent years in the face of obvious external challenges and economic uncertainty. In fact, over the last five years, the group has more than doubled its turnover to £132.6m."

In March, Seasalt announced it was considering a raft of redundancies, in an

effort to safeguard its future, blaming increased tax burdens following the Chancellor's Budget. At the time, reports indicated this could be around 100 jobs lost.

The company said: "In order to meet the challenges presented by an ever-changing retail industry – the majority of those beyond our control – Seasalt must remain agile so that we can protect our business for the long term."

With owner managed businesses, any decision you make could also affect you and your family.

Balancing their needs and the needs of the business is no mean feat.

Talk to me about your business objectives.

Rachael Reeves
Partner, Head of South West Corporate Team

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| RANK | COMPANY | LOCATION | TURNOVER £M | PRE-TAX PROFIT £M | EMPLOYEES | YEAR END |
|------|-------------------------------|-------------------|-------------|-------------------|-----------|----------|
| 1 | NORTON GROUP | Plymouth | 1,295.8 | (14.0) | 12,241 | Jan 24 |
| 2 | DICK LOVETT COMPANIES | Swindon | 822.1 | 24.4 | 964 | Dec 23 |
| 3 | NASA UMBRELLA | Bristol | 777.0 | 3.7 | 4,576 | Apr 24 |
| 4 | LUSH COSMETICS | Poole | 708.1 | (28.1) | 13,034 | Jun 23 |
| 5 | GREEN BRITAIN GROUP | Stroud | 466.9 | (7.3) | 816 | Apr 24 |
| 6 | SANDERSON SOLUTIONS GROUP | Bristol | 426.5 | 8.9 | 465 | Jun 24 |
| 7 | DEREK RAPHAEL | Cirencester | 391.1 | 20.9 | - | Dec 23 |
| 8 | MM (SW) | Chepstow | 355.9 | 1.4 | 573 | Dec 23 |
| 9 | MOLSON GROUP | Bristol | 338.0 | 8.1 | 454 | Sep 23 |
| 10 | RYGOR | Westbury | 321.4 | 3.0 | 547 | Apr 24 |
| 11 | FORD FUELS | Bristol | 273.6 | 2.7 | 196 | Oct 23 |
| 12 | VOSPERS OF PLYMOUTH | Plymouth | 270.3 | 2.2 | 601 | Dec 23 |
| 13 | FISH BROTHERS | Swindon | 248.5 | 3.4 | 311 | Dec 23 |
| 14 | NUMATIC INTERNATIONAL | Camberley | 246.8 | 27.1 | 1,355 | Dec 23 |
| 15 | HOBBYCRAFT GROUP | Christchurch | 218.3 | (16.5) | 1,530 | Feb 24 |
| 16 | STONEGATE FOOD GROUP | Chippenham | 195.6 | 4.4 | 566 | Sep 23 |
| 17 | CLIPPER CG | Dorchester | 186.6 | 1.3 | 1,677 | Jul 23 |
| 18 | EW BEARD | Swindon | 179.9 | 3.9 | 314 | Dec 23 |
| 19 | INTERNATIONAL PLYWOOD | Stonehouse | 176.6 | 6.9 | 77 | Apr 24 |
| 20 | THATCHERS (MYRTLE FARM) | Winscombe | 176.5 | 17.4 | 307 | Aug 23 |
| 21 | FORAY | Salisbury | 174.3 | 2.0 | 404 | Dec 23 |
| 22 | TH WHITE | Devizes | 173.3 | 1.1 | 618 | Dec 23 |
| 23 | BRG TECHNOLOGIES | Cheltenham | 172.3 | 11.8 | 117 | Mar 24 |
| 24 | OCEAN AUTOMOTIVE | Poole | 171.1 | (0.4) | 260 | Dec 23 |
| 25 | WYKE FARMS | Bruton | 160.3 | 3.5 | - | Mar 24 |
| 26 | KEENWORK | Bristol | 155.7 | 6.2 | 532 | Dec 23 |
| 27 | ADVANCED INNERGY | Gloucester | 136.8 | 6.7 | 666 | Sep 24 |
| 28 | 4COM TECHNOLOGIES | Nelson | 136.6 | 5.4 | 571 | Jun 24 |
| 29 | DE VAN AUTOMOTIVE | Plymouth | 133.3 | 1.8 | 219 | Dec 23 |
| 30 | SEASALT | Falmouth | 132.6 | 6.8 | 1,287 | Jan 24 |
| 31 | MURRAY (SW) | Plymouth | 131.4 | 1.1 | 285 | Dec 23 |
| 32 | DUFFIELDS MILLS | Yeovil | 130.7 | 5.1 | 168 | Sep 23 |
| 33 | HOWARD TENENS | Stroud | 129.4 | 13.2 | 769 | Sep 23 |
| 34 | HILLS UK | Swindon | 128.7 | 4.8 | 732 | Apr 24 |
| 35 | PRO – DIRECT GROUP | Newton Abbot | 128.4 | 5.0 | 388 | Dec 23 |
| 36 | CREED CATERING SUPPLIES | North Shields | 124.2 | 7.8 | 430 | Dec 23 |
| 37 | BARNWOOD GROUP | Gloucester | 121.9 | 4.5 | 214 | Dec 23 |
| 38 | BRENT CARS | Weston-super-Mare | 117.8 | 0.2 | 205 | Sep 23 |
| 39 | DAIRY PARTNERS | Stonehouse | 117.4 | (6.1) | 199 | Dec 23 |
| 40 | HAWKINS | St Austell | 117.3 | 3.8 | 237 | Jun 24 |
| 41 | HUNT'S FOOD GROUP | Sherborne | 116.8 | (0.7) | 601 | Mar 24 |
| 42 | CREDITON DAIRY | Crediton | 111.3 | 11.9 | 201 | Dec 23 |
| 43 | THE DB FOOD GROUP | Poole | 109.6 | (2.7) | 209 | Jun 24 |
| 44 | MALVERN TYRES | Gloucester | 98.9 | 2.3 | 565 | Nov 23 |
| 45 | CG FRY & SON | Dorchester | 98.6 | 10.5 | 199 | Dec 23 |
| 46 | EHRMANN CORNISH DAIRY | Lostwithiel | 95.9 | (1.4) | 263 | Apr 23 |
| 47 | STONEWOOD PROPERTIES | Chippenham | 92.2 | 1.4 | 307 | Sep 23 |
| 48 | EG CARTER | Gloucester | 90.9 | 1.0 | 189 | Jun 24 |
| 49 | COMMERCIAL CORPORATE SERVICES | Cheltenham | 89.2 | 1.7 | 304 | Jun 24 |
| 50 | WW TRUCK AND BUS | Bristol | 88.5 | 4.6 | 205 | Dec 23 |

Source: Insider Research, Experian M10

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|------|------------------------------------|--------------------|-------------|-------------------|-----------|----------|
| 51 | HELTOR | Newton Abbot | 88.1 | 3.1 | 78 | Aug 23 |
| 52 | J&A DAVIES | Taunton | 87.0 | 3.9 | 177 | Dec 23 |
| 53 | LANCER SCOTT FACILITIES MANAGEMENT | Bristol | 87.0 | 1.9 | 306 | Sep 23 |
| 54 | CEUTA | Reading | 86.5 | 3.7 | 342 | Mar 24 |
| 55 | WORKMAN PROPERTIES | Tewkesbury | 84.5 | 2.9 | 448 | Dec 23 |
| 56 | SHERBORNE | Bournemouth | 84.1 | 5.5 | 470 | Mar 24 |
| 57 | DCM (CORNWALL) | Redruth | 83.5 | 2.3 | 122 | Dec 23 |
| 58 | SPECTRUM MEDICAL GROUP | Gloucester | 82.9 | 13.0 | 356 | Dec 23 |
| 59 | McLEAN | Shaftesbury | 80.4 | 4.8 | 23 | Dec 23 |
| 60 | JOHN HEATHCOAT & COMPANY | Tiverton | 79.2 | 8.4 | 479 | May 24 |
| 61 | CHAMPION GROUNDWORKS | Liskeard | 78.5 | 4.4 | 345 | Sep 23 |
| 62 | CLASSIC 14 | Plymouth | 77.2 | 4.3 | 158 | Mar 24 |
| 63 | GOONVEAN | St Austell | 77.1 | 10.1 | 543 | Sep 23 |
| 64 | MJL CORNWALL | Redruth | 76.8 | 8.8 | 303 | Sep 23 |
| 65 | NEPTUNE HOLDCO | Swindon | 73.6 | 0.4 | 596 | Sep 23 |
| 66 | SMITH'S (GLOUCESTER) | Gloucester | 73.3 | 1.9 | 611 | Sep 23 |
| 67 | CLARKSON EVANS | Gloucester | 72.5 | 3.5 | 839 | Sep 23 |
| 68 | HARPER'S HOME MIX | Holsworthy | 72.4 | 2.6 | 118 | Jun 24 |
| 69 | PERCY R BREND & SONS | Torquay | 71.5 | 1.8 | 1,114 | Mar 24 |
| 70 | MITCHELL & WEBBER | Redruth | 71.2 | 0.4 | 95 | Nov 23 |
| 71 | WESTERN FUEL | Highbridge | 70.7 | 2.6 | 56 | Mar 24 |
| 72 | OUTSOURCE UK | Bristol | 70.5 | (0.4) | 137 | May 24 |
| 73 | RODWAY | Bristol | 70.1 | 1.4 | 125 | Dec 23 |
| 74 | SPIRE TECHNOLOGY | Verwood | 69.7 | 1.0 | 75 | Dec 24 |
| 75 | CMC (SW) | Crediton | 69.5 | 3.0 | 99 | Jun 24 |
| 76 | FWS CARTER & SONS | Exeter | 69.2 | 7.7 | 303 | Mar 24 |
| 77 | ROGER YOUNG | Saltash | 67.5 | 1.8 | 127 | Dec 23 |
| 78 | FJ CHALKE | Warminster | 67.2 | 1.3 | 140 | Dec 23 |
| 79 | UPLANDS RETAIL | Bristol | 67.1 | 3.9 | 90 | Jun 24 |
| 80 | OLSA FUTURES | Westbury-on-Severn | 67.0 | 2.1 | 222 | Mar 24 |
| 81 | DEXTRA GROUP | Gillingham | 66.7 | 22.1 | 442 | Dec 21 |
| 82 | INTEGRITY COMMUNICATIONS GROUP | Radstock | 66.2 | 1.1 | 403 | Dec 23 |
| 83 | CJL (SW) | Bristol | 65.3 | 7.2 | 271 | Sep 23 |
| 84 | SPC CORPORATE | Westbury | 65.0 | 4.8 | 183 | Mar 24 |
| 85 | AVON GROUP MANUFACTURING | Bristol | 63.8 | 0.4 | 536 | Mar 24 |
| 86 | ALEC JARRETT | Bristol | 62.0 | 1.0 | 75 | Feb 24 |
| 87 | MIDHURST CHILD CARE | Salisbury | 61.5 | 1.3 | 610 | Sep 23 |
| 88 | SYNERTEC | Wellington | 60.2 | (0.3) | 291 | Mar 24 |
| 89 | RJ HEATHMAN (CONTRACTORS) | Weston-super-Mare | 59.0 | 2.0 | 78 | Mar 24 |
| 90 | STEVE HOSKIN CONSTRUCTION | Liskeard | 58.3 | 1.8 | 324 | Sep 23 |
| 91 | FORELLE ESTATES GROUP | Poole | 57.8 | 2.5 | 172 | Jan 24 |
| 92 | WASDELL | Swindon | 56.8 | 4.5 | 676 | Apr 24 |
| 93 | CENTRAX | Newton Abbot | 56.7 | 3.7 | 289 | Dec 23 |
| 94 | ARTHUR DAVID (FOOD WITH SERVICE) | Bristol | 56.5 | 1.2 | 438 | Jan 24 |
| 95 | WATTS OF LYDNEY GROUP | Lydney | 56.1 | 3.7 | 184 | Dec 23 |
| 96 | WILTON BRADLEY | Newton Abbot | 56.0 | (3.9) | 216 | Dec 23 |
| 97 | P&M GROUP (THE) | Gloucester | 55.9 | 2.4 | 174 | Jan 24 |
| 98 | PARKHAM FARMS | Taunton | 55.4 | 1.3 | 41 | Nov 23 |
| 99 | PARKSIDE | Bristol | 53.6 | 0.1 | 322 | Dec 23 |
| 100 | KING LIFTING | Bristol | 52.1 | 8.9 | 253 | Jan 24 |

Source: Insider Research, Experian MIO